



**Los Angeles Sports Arena  
October 15-18, 2015**

**CLINIC RESULTS**

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## 1. SUMMARY

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The 2015 Care Harbor/LA free clinic took place for four days (October 15-18) at the Los Angeles Sports Arena. Admission wristbands were distributed prior to the event, on October 11th at Ted Watkins Park in Watts, and on October 12th at the Sports Arena.

The free clinic provided medical, dental, vision, and preventive care to uninsured, underinsured and at risk individuals who are without access to the healthcare they need. 3,217 patients attended. They received 24,043 healthcare services. 3,288 healthcare professionals and lay people volunteered for half day and full day shifts. 69 organizations, professional schools, hospitals, government agencies, sponsors and in-kind donors took part. 30 organizations provided prevention and wellness resources at the event.

Follow-up care was provided by 29 community clinics and additional private practices. Clinic representatives were on site to make appointments before patients left the Sports Arena. 814 patients were connected to local medical homes, including 125 patients who received dental follow-up appointments.

As in previous Care Harbor events, the 2015 L.A. free clinic offered insurance education and enrollment. Certified navigators connected individuals and families to coverage programs available to them under the Affordable Care Act, as well as county and state insurance and assistance programs. 2,500 individuals received information and consultation on their coverage options. 261 were enrolled into coverage programs while at the free clinic.

L.A. Care Health Plan was presenting sponsor for the event, and also provided in-kind donations and staff support. The Tzu Chi Medical Foundation provided dental equipment, dental and vision mobile units, acupuncture and other services, and volunteers. UCLA Health System provided medical resources, labs, medical and dental volunteers, and a financial grant. USC provided the Sports Arena rent free, as well as medical and dental volunteers. The Southside Coalition of Community Health Centers organized and managed follow-up care resources. Many other local providers and professional organizations took part and are noted in this report.

Care Harbor is especially grateful to Second District Supervisor Mark Ridley-Thomas and his staff for their active support in the planning and production of the 2015 Care Harbor LA free clinic and the previous Care Harbor Los Angeles events.

## 2. METHODS

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As patients entered the clinic, an electronic health record was established for each individual on Care Harbor's HIPAA compliant system. Demographic and other data were recorded on the patient EHRs, along with health history, medical intake triage results, and all clinical services provided to the patient by various clinic departments. Anonymous data drawn from these encrypted EHRs provide the statistical information for this report. A team of students and instructors at Infotech Career College compiled the data into searchable databases. The record sample is 100% except for the few data fields where incomplete entries were found – they are noted in this report. This report is also compiled from written event logs, schedules and provider records. Organizations providing this additional data include the Los Angeles County Department of Public Health, the Los Angeles County Department of Public Social Services and the Southside Coalition of Community Health Centers.

## 3. CLINIC PROFILE

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The 2015 Care Harbor / LA free clinic provided more services per patient than previous events, a trend that has continued every year. The 2015 clinic featured new or expanded capabilities that respond to the changes in today's healthcare environment. This evolution in the scale and nature of patient services reflects Care Harbor's commitment to accessible, sustainable care that can make meaningful change in the lives of the thousands who attend.

Medical services included an intake triage with 60 nursing stations; 40 primary care and specialty care exam rooms including family practice, internal medicine, cardiology, gynecology, podiatry, orthopedics, ENT, women's health including Pap smears and mammograms, and other services. Mental health professionals in two private consultation rooms provided patient evaluations and referrals. Diagnostic equipment included echocardiogram and ECG, a medical lab and offsite pathology labs. A wide range of screenings were available. Immunizations included flu shots as well as Tdap, pneumonia and shingles vaccines.

Dental care was provided with 80 dental chairs and operatories, two mobile units with two suites each, x-ray, sterilization, an onsite lab for denture repair and an offsite dental pathology lab. Patients received cleanings, fillings, extractions, root canals and partial dentures (made overnight at Glidewell Laboratories and fitted the following day.) Free follow-up adjustments for partials are being made at the Saban Clinic. Ceramic crowns were milled onsite and fitted to patients in a single visit.

Vision services were provided with 14 vision lanes and three mobile vision units. Patients selected frames at the event and two offsite optical labs made prescription glasses, including bifocals and extreme corrections.

Preventive care included a preventive dentistry section providing oral hygiene consultations, fluoride varnish treatments and take-home oral hygiene kits, an eye health section offering eye exams for non-vision patients, and other wellness and self-care resources from chef demonstrations of healthy, low-cost recipes to emergency preparedness to caregiver support. Screenings included HIV/STD testing, fluoroscopic oral cancer exams, blood glucose and other tests.

Follow-up care was provided by local community clinics, with patients receiving referrals and appointments to medical homes before leaving the event. Patients were connected to clinics with locations and capabilities most suited to their needs. In addition, a number of private practices and clinicians volunteered aftercare to patients. Follow-up dental care was provided, and a new survey of regional no-cost and low cost dental clinics, compiled by the Southside Coalition for the event, was given to patients.

Insurance navigators from the L.A. County Department of Public Social Services provided coverage education and enrollment. With thousands of uninsured individuals under one roof at one time, Care Harbor is a unique opportunity to help patients receive coverage for themselves and their families. A large percentage of patients who attend are unaware that they qualify for coverage programs.

## 4. PATIENT FLOW

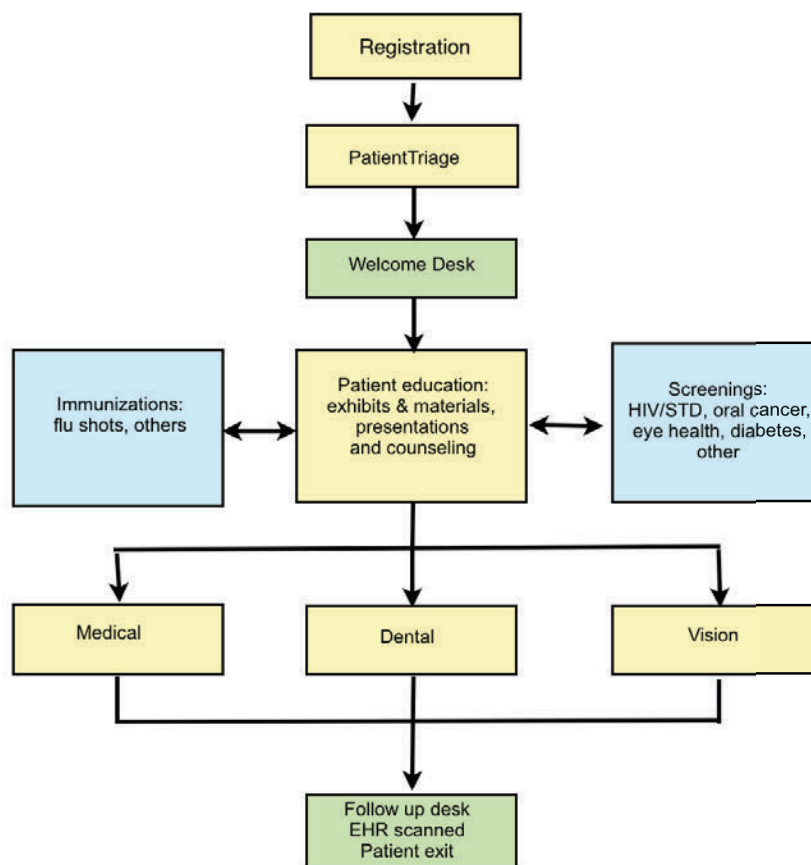
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Volunteers at 25 computer stations registered patients and established their EHRs. Individual EHR numbers were also encoded in a QR symbol on each patient's admission wristband. A downloadable Care Harbor app allowed practitioners and exhibitors to scan the symbols with smart phones or iPads to compile anonymous demographic data on their patient encounters.

Following registration, patients passed through the 60 station intake triage area where nurses recorded medical histories and vital signs. From triage, patients proceeded to the welcome desk where they received clinic orientation, educational materials, lunch tickets and a numbered ticket for their chosen service.

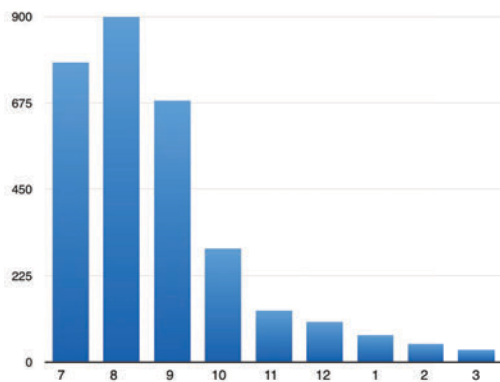
Until a patient's number group was displayed on a large video screen, he or she was free to visit prevention stations and counselors, receive immunizations and screenings, or consult with insurance navigators. With waits of several hours or more for their primary service and encouraged to participate, most patients took advantage of these wellness resources.

When clinical services were completed, patients proceeded to checkout and their EHRs were scanned and stored electronically on a HIPAA secure site. Those with records marked for follow-up care were directed to the follow-up desk for appointments before leaving the event.

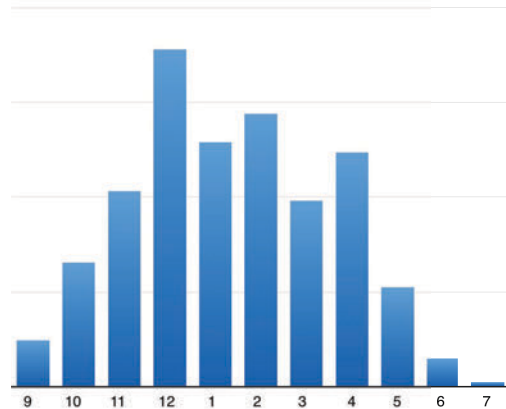


Clinic doors opened to patients at 7:00 am. Posted hours were 7:00 am to 5:00 pm each day but the last patients typically checked out between 6:00 pm and 7:00 pm.

### Admission Times



### Discharge Times

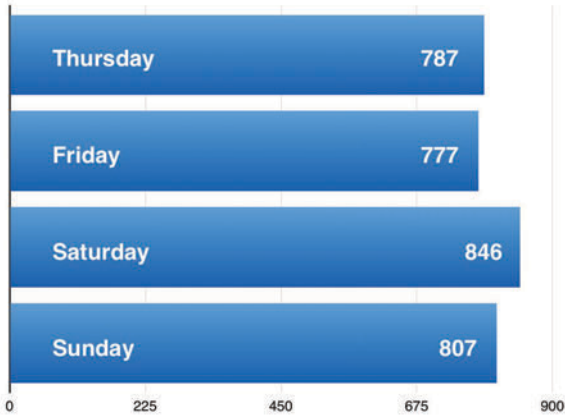


Most patients had entered the clinic by 10:00 am each morning, freeing registration computer stations for other uses. In future clinics, these computers will be staffed with volunteers to compile data from provider logs and patient EHRs, producing daily reports on key results.

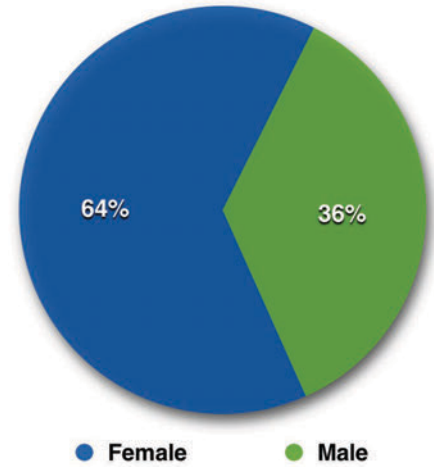
## 5. PATIENT DEMOGRAPHICS

**TOTAL PATIENTS ADMITTED** 3,217

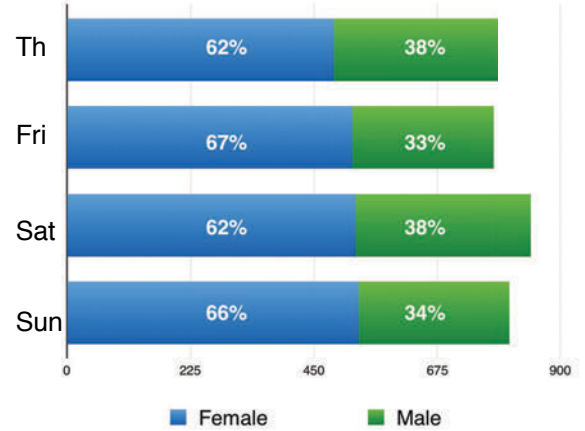
### Daily Volume



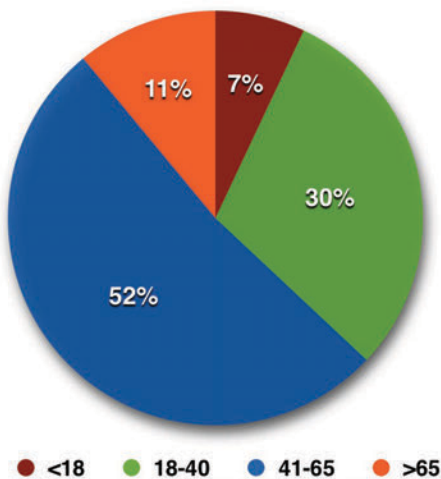
### Patient Gender



Date	Female	Male
Th. 10/15	486	301
Fri. 10/16	520	257
Sat. 10/17	526	320
Sun. 10/18	531	276



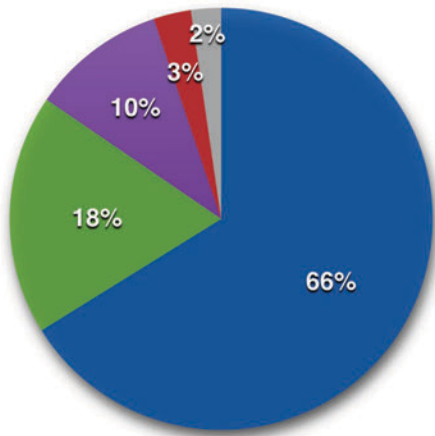
### Patient Age



< 18	215
18 - 40	968
41 - 65	1,676
> 65	358



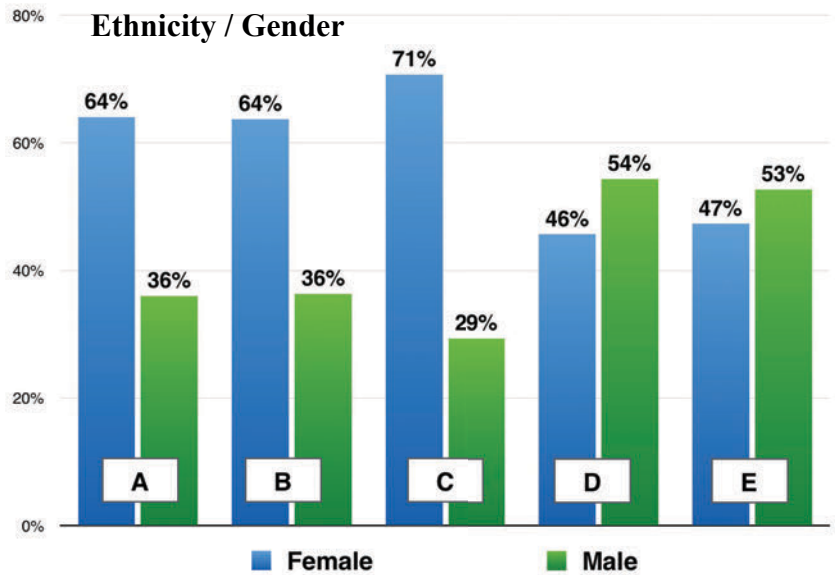
### Patient Ethnicity



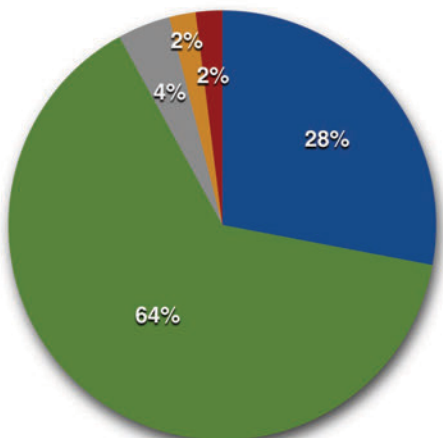
- Latino/Hispanic
- African America
- Caucasian
- Asian/Pacific Islander
- Other

Ethnicity	Total	Female	Male
Latino/Hispanic	2128	1362	766
African American	592	377	215
Caucasian	331	234	97
Asian/Pacific Islander	92	42	50
Other	74	35	39

- A - Latino/Hispanic**
- B - African American**
- C - Caucasian**
- D - Asian/Pacific Islander**
- E - Other**



### Marital Status



- Married
- Single
- Divorced
- Widowed
- Other

Status	Total	Female	%	Male	%
Married	892	534	59.9%	358	40.1%
Single	2,060	1,362	66.1%	698	33.9%
Divorced	126	69	54.8%	57	45.2%
Widowed	61	52	85.2%	9	14.8%
Other	78	48	61.5%	30	38.5%

## Patient Geographic Distribution (Zip Codes)

91% sample. 302 records were not included because zip codes lacked a digit or contained an extra digit.

Over 200   100-200   50-100   25-50

90001	77	90032	17	90081	2	90278	4	90706	5	91040	4
90002	111	90033	24	90087	1	90280	57	90710	2	91041	2
90003	157	90034	7	90091	1	90291	4	90712	1	91042	1
90004	25	90036	4	90201	79	90292	1	90713	4	91102	2
90005	14	90037	247	90202	1	90301	17	90715	3	91104	1
90006	69	90038	5	90211	3	90302	20	90716	7	91106	1
90007	59	90039	6	90212	3	90303	29	90717	9	91201	1
90008	29	90040	3	90220	17	90304	12	90723	19	91203	1
90009	2	90041	1	90221	19	90305	4	90731	6	91204	4
90010	4	90042	11	90222	16	90307	2	90732	3	91205	1
90011	248	90043	35	90223	1	90309	1	90744	14	91303	2
90012	10	90044	151	90224	1	90404	4	90745	17	91304	2
90013	11	90045	5	90230	7	90405	5	90746	4	91306	1
90014	2	90046	4	90231	1	90461	1	90748	1	91307	2
90015	32	90047	53	90232	1	90501	8	90749	1	91316	2
90016	30	90050	1	90239	2	90504	3	90801	1	91324	2
90017	9	90056	2	90240	1	90505	2	90802	7	91325	1
90018	70	90057	25	90241	7	90601	1	90803	4	91326	1
90019	36	90058	19	90242	8	90602	1	90804	7	91331	5
90020	9	90059	51	90247	8	90604	1	90805	23	91335	6
90021	1	90061	28	90248	3	90605	2	90806	8	91340	2
90022	36	90062	37	90249	5	90606	2	90810	8	91342	3
90023	24	90063	15	90250	28	90621	3	90813	12	91343	3
90025	4	90064	5	90255	64	90631	2	90815	1	91344	2
90026	29	90065	14	90260	10	90638	3	91006	1	91351	2
90027	8	90066	11	90262	10	90640	16	91007	1	91352	4
90028	8	90069	2	90266	1	90650	15	91011	1	91355	1
90029	13	90073	1	90270	21	90660	11	91016	2	91364	2
90030	2	90075	1	90274	1	90670	6	91030	1	91401	3
90031	16	90078	3	90277	1	90703	1	91031	1	91402	8

Zip Codes continue...

## Zip Codes Continued

91404	2	91606	5	91754	5	91791	1	92505	1	92808	1
91405	3	91615	1	91755	2	91792	3	92530	3	92821	4
91406	2	91702	1	91761	4	91801	1	92557	1	92880	2
91409	1	91706	4	91764	3	91979	1	92604	1	92886	1
91411	1	91708	1	91765	4	92284	1	92615	1	93065	1
91501	1	91710	7	91766	2	92307	1	92646	1	93210	1
91502	1	91722	3	91767	1	92308	5	92653	2	93535	3
91503	1	91731	4	91768	2	92335	4	92707	1	93550	1
91505	1	91732	1	91770	4	92337	2	92708	1	93552	1
91601	6	91733	4	91773	2	92376	2	92802	4	93584	1
91602	1	91745	1	91780	1	92392	1	92804	1	93591	2
91604	2	91746	4	91786	1	92395	1	92805	1	93612	1
91605	6	91748	1	91790	6	92411	3	92806	1	94121	1

## 6. CLINIC RESOURCES

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### **Medical**

- Triage & medical history
- Primary care
- Specialty care
- Mental health
- Medical lab
- Immunizations (Flu, Tdap, Pneumonia, Shingles)

### **Dental**

- Cleanings
- Fillings
- Extractions
- Root canals
- Crowns
- Partial dentures
- Denture repair

### **Vision**

- Eye exams/refractions
- Prescription glasses (single vision & bifocals)
- Readers

### **Prevention/wellness**

- Preventive dentistry
- Eye health (non-vision patients)
- Prevention education/counseling stations
- Coverage program education/enrollment

### **Screenings**

- Glucose
- HIV/STD
- Oral cancer (fluoroscopic exams)
- Pap smears
- Mammograms

### **Off-site Services**

- Denture lab
- Dental pathology lab
- Medical pathology lab
- Follow-up care clinics

## 7. TRIAGE & WELCOME DESK

Once patients were registered and their electronic records established, they entered triage where vital signs, medical and social histories were taken at 60 nursing stations. During this intake process, patients identified their chief complaint (primary service need). Medical services were available to all patients. In addition, patients could also choose either vision or dental services. (Daily capacity permitting, they might receive both.) This system assured that the maximum number of patients could receive the service they needed most.

If patients presented urgent medical symptoms at triage, such as stage 2 hypertension, they were escorted to the medical area for evaluation before receiving any other services. Three EMT crews and an ambulance remained on site during operating hours of the clinic to respond to any emergencies. (There were 6 onsite EMT responses during the event and no ambulance transports.)

As they entered the clinic floor from triage, patients were met at a welcome desk where they received orientation materials, lunch tickets, and an event shopping bag to collect wellness education materials from exhibitors. They also received a numbered ticket for their chosen service. This number system eliminated the need for internal lines and freed patients to visit the clinic's prevention exhibitors and counselors while they waited for their numbers to be called on a large video screen. They could also consult with insurance navigators to learn about low cost and no cost coverage options available to them and their families.

Dental and non-dental patients had the opportunity to visit a preventive dentistry section where they received an oral hygiene kit, consultation with a hygienist, and a fluoride varnish treatment that helps protect against cavities for up to a year. Oral health is a leading need among the Care Harbor patient population. An estimated 90% or more of the dental problems seen are preventable with proper self care.

Non-vision patients had the opportunity to receive an ophthalmological exam at an eye health station while waiting for their primary service. These exams could lead to early diagnosis of retinal disease, glaucoma or other conditions.

30 agencies and organizations provided preventive health exhibits, educational materials and counseling to patients.

## 8. TRIAGE FINDINGS

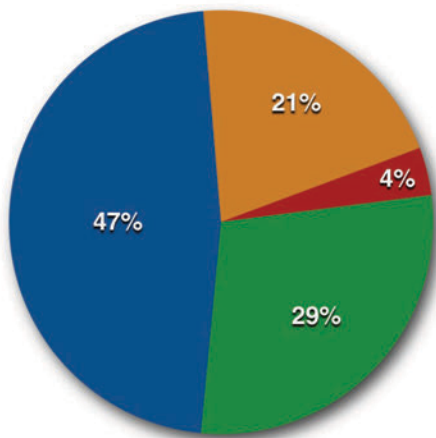
Height, weight, blood pressure, blood glucose levels and other data were recorded during the intake triage, along with patient medical histories and social histories.

### Hypertension

Normal	Prehypertension	Stage 1	Stage 2
< 120 AND < 80	120-139 OR 80-89	140-159 OR 90-99	>160 OR > 100

*Mayo Clinic Guidelines*

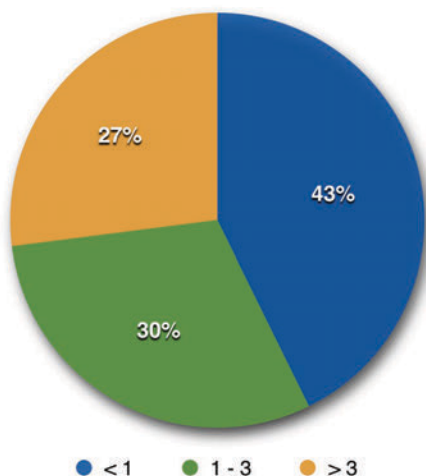
Based on a 69% sample of patient records. (EHRs with incomplete BP entries are excluded.)



72% of patients had elevated blood pressure, including prehypertension, stage 1 and stage 2 hypertension.

### Tobacco Use

About 6% of patients said they smoked. The actual number of smokers could be higher if patients were reluctant to provide this information. Data below reflects number of packs patients said they smoked per week.



Percentage of patients who stated that they smoked has declined at each Care Harbor clinic, from 20% in 2013 to 10% in 2014, to 6% in 2015.

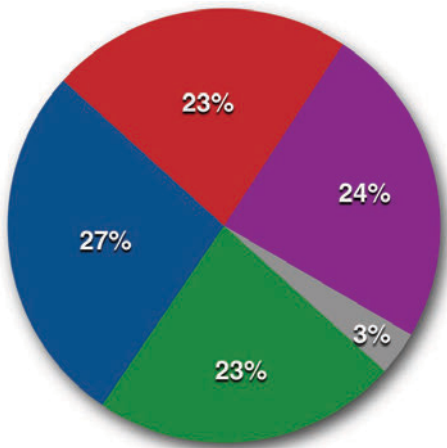
## Obesity

Based on percentage of patient records for each group as indicated. (Records with incomplete height and weight data are excluded.) BMI guidelines from Centers for Disease Control.

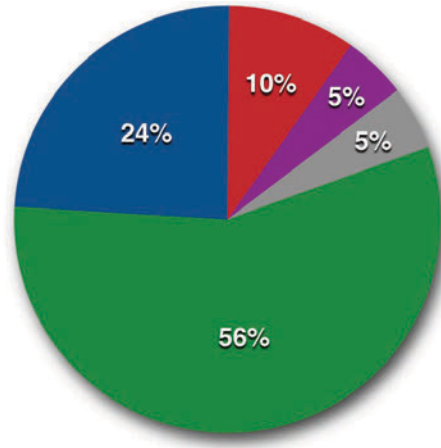
Underweight	Normal	Overweight	Obese	Severe Obesity
< 18.5	18.5 - 24.9	25.0 - 29.9	30.0 - 34.9	35.0 +

### BMI By Ethnicity

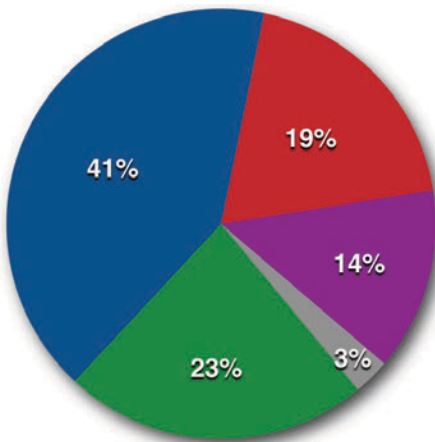
**African American (sample = 66%)**



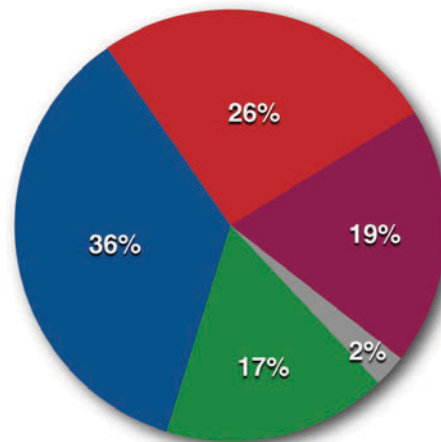
**Asian / Pacific Islander (sample = 69%)**



**Caucasian (sample = 54%)**



**Latino / Hispanic (sample = 69%)**

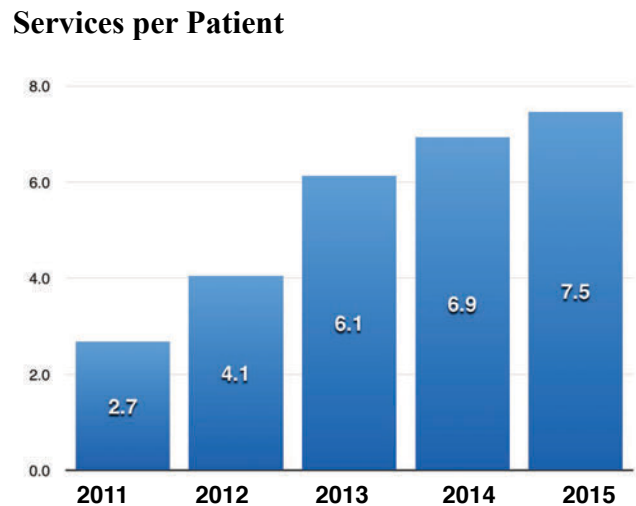
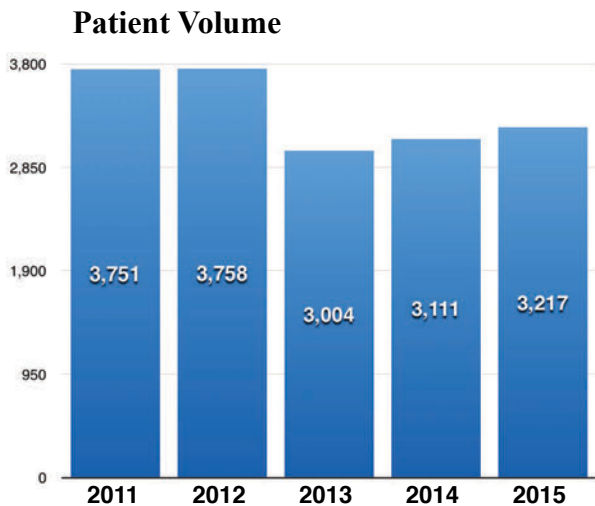
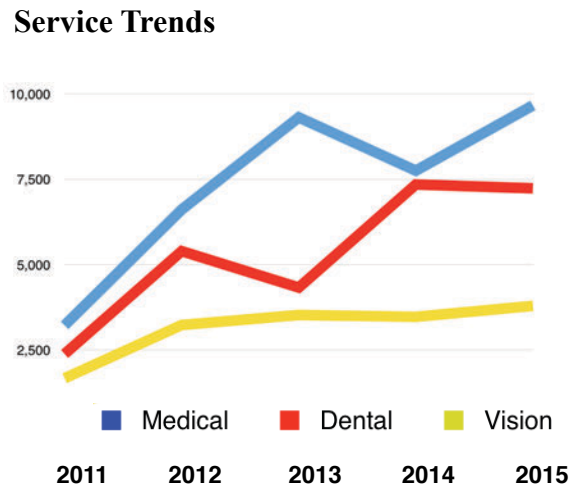
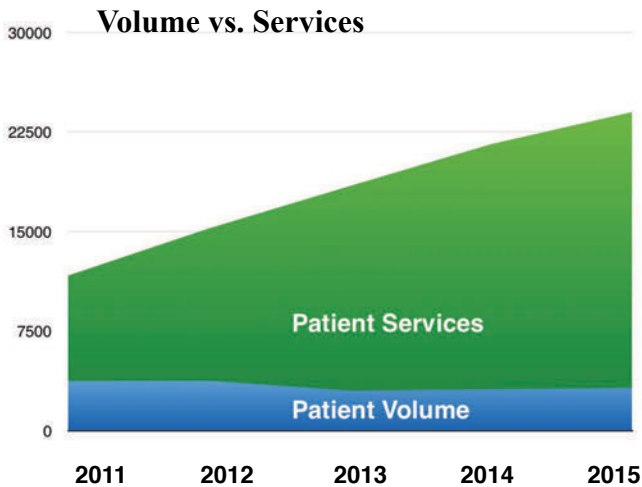


## 9. SERVICES RENDERED

Patients services include medical, dental, vision and preventive care services, immunizations, screenings, coverage consultations and enrollments on site at the Sports Arena. The total of patient services does not include follow-up care provided, counseling and resources given by exhibitors, and offsite medical and dental lab work for which data are not available.

### PATIENT SERVICES **24,043**

The number of services per patient has increased over the Care Harbor clinics. Comparisons below are for the past five Los Angeles free clinics. (A 2010 event in Long Beach was primarily a woman's clinic and not comparable.)





## 10. MEDICAL SERVICES

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419 medical professionals volunteered for the clinic. Volunteers had the option of half or full day shifts. Some volunteered for multiple days. Diagnostic equipment including ECG, echocardiogram and ultrasound was available onsite. Offsite pathology labs were provided by UCLA Health Systems and Kaiser Permanente.

**Total Medical Services** **9,702**

Medical patients received primary care, specialty care and alternative medical care. Patients also received screenings, immunizations and preventive care. Data is compiled from patient EHR's and provider logs.

### Medical services included:

Triage:vitals, medical histories	3,217
Primary care physician exams	542
Specialty care physician exams	599
Women's health	192
Acupuncture	583
Chiropractic	143
Pap smears	134
<i>Results processed by Kaiser Permanente. Follow-up for abnormal results provided by Planned Parenthood.</i>	
Mammograms	110
<i>1 positive, no cancer</i>	
Immunizations	1,195
<i>Flu shots &amp; mist</i>	<i>600</i>
<i>TDAP vaccine</i>	<i>339</i>
<i>Pneumonia vaccine</i>	<i>206</i>
<i>Shingles vaccine</i>	<i>50</i>
Screenings //tests	2,987
<i>ECG/Echocardiogram</i>	<i>69</i>
<i>HIV/AIDS (no positives)</i>	<i>191</i>
<i>Gonorrhea (1 positive)</i>	<i>260</i>
<i>Chlamydia (1 positive)</i>	<i>260</i>
<i>Blood glucose</i>	<i>2,207</i>

### Medical Specialties

*Family Medicine*  
*Internal Medicine*  
*Cardiology*  
*Podiatry*  
*Gynecology*  
*Orthopaedics*  
*ENT*  
*Psychiatry*  
*Acupuncture*  
*Chiropractic*

## 11. DENTAL SERVICES

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571 dental professionals volunteered for the clinic, for half days, full days or multiple days. Onsite equipment included 80 dental chairs and units, two mobile units with two suites each, x-rays, sterilization, dental lab, and a crown milling system.

**Total Dental Services** **7,234**

### Dental services included:

Cleanings/periodontal	710
<i>Prophylaxis</i>	450
<i>Gross Debridement</i>	260
Fillings	438
<i>Amalgam</i>	159
<i>Composite</i>	279
Extractions	436
<i>Simple</i>	256
<i>Surgical</i>	180
Pulp Caps	12
Root Canals	10
Crowns	13
Partial Dentures	105
Denture repairs	20
Dental Triage Exams	1,865
X-rays	480
Fluoroscopic Oral Cancer Screening	1,545
<i>Provided to dental and non-dental patients. UCLA path lab processed biopsies.</i>	
Preventive Dentistry	1,600
<i>Provided to dental and non-dental patients. Patients received a hygienist consultation, a fluoride varnish treatment, oral health education and take-home hygiene kit.</i>	

## 12. VISION SERVICES

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138 vision professionals volunteered for half days, full days or multiple days. Volunteers included 31 ophthalmologists, 30 optometrists and 21 opticians, as well as ophthalmology techs and optometry students. Onsite equipment included phoropters, autorefractors, lensometers, and tonometers. There were 14 vision lanes and three mobile units. Patients needing glasses chose their frames onsite and prescriptions, including bifocals and extreme corrections, were provided by VSP and K-Mars optical labs. A separate eye health section at the Care Harbor clinic provided eye health exams for patients who were not experiencing vision problems.

**Total Vision Services** **3,793**

### **Vision services included:**

Vision exams (refractions)	1,238
Vision exams (ophthalmologist)	190
<i>Cataracts diagnosed</i>	33
<i>Glaucoma diagnosed</i>	18
Prescription eyeglasses	1,215
Readers (estimated)	400
Eye health exams (estimated)	750

Prescription eyeglasses were distributed and fitted at a follow-up event, held at the Ted Watkins Park field house in Los Angeles, on November 14th and 15th. Patients who did not attend had their glasses mailed to them.

### 13. COVERAGE PROGRAMS

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A team of coverage navigators from the Los Angeles County Department of Public Social Services staffed a separate section on the clinic’s main floor, color coded for identity. Tables and chairs were arranged for client privacy and equipped with internet connected laptops. Navigators provided coverage information and options, and could enroll patients into programs at the event.

The clinic dates preceded the open enrollment period for Covered California, the state’s ACA program, but patients were provided with eligibility information and program options, and enrollment instructions if they chose to proceed.

In addition, information on other state and county programs were provided. Many patients were not aware that they qualified for coverage under healthcare and nutrition assistance programs.

Patients were provided with literature packets when they received admission wristbands prior to the clinic, explaining the coverage opportunities that would be available to them and encouraging them to consult with a navigator at the clinic. Certified navigators were available onsite through all operating hours of the event.

<b>Coverage consultations</b>		<b>2,500</b>
Onsite enrollments		261
<i>Medi-Cal</i>	<i>110</i>	
<i>CalFresh</i>	<i>151</i>	

Patients were also referred to community clinics to begin the enrollment process into ACA program when the open enrollment period began. The impact of the Care Harbor coverage effort extends beyond the event itself as patients take the information they receive back to their families and communities.

## 14. FOLLOW-UP CARE

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Clinicians at the event determined whether a patient required additional care and marked the patient EHR accordingly. Patient records were reviewed at checkout and if follow-up care was indicated, the patient was directed to the follow-up area, staffed by representatives of the 39 community clinics that participated. Referrals were made based on clinic location, capability and capacity. Clinic representatives made appointments for patients before they left the venue. The patient EHR was then forwarded to the receiving clinic. Patients who were not able to commit to an appointment time at the event were provided with information enabling them to schedule clinic appointments at a later date.

### **Total Follow-up Care Services                      814**

This represents 25% of the total patient population, which is consistent with previous Care Harbor events. This total includes 125 patients who received dental follow-up appointments.

In addition to these, follow-up appointments were made independently by individual providers and practices at the event. These data are not available for this report.

Patients receiving appointments on site	338
Patients receiving clinic information	476

## Follow-up Appointments by Agency

Agency	# of Primary Care Appointments Provided	# Dental Appointments Provided	# of Information Only	Agency Total (for 2+ sites) Appointments	Agency Total (2+ Sites) Information Only
Eisner-Downtown	0	35	5		
Eisner-Lynwood	11	32	16	Eisner	
Eisner-Van Nuys	3	0	0	81	21
Harbor	7	0	10		
Central City	25	0	69		
Central City-Anaheim	1	0	3		
Central City-Baldwin Park	0	0	1		
Central City-Garden Groove	0	0	1		
Central City-El Monte	2	0	8		
Central City-Pico	1	0	5	Central City	
Central City-Norco	1	0	1	30	88
JWCH-Bellflower	2	0	6		
JWCH-Bell Gardens	4	0	8		
JWCH-CHC	1	1	6		
JWCH-Lynwood	1	0	1		
JWCH-Norwalk	3	2	5	JWCH	
JWCH-PATH	2	0	2	16	28
Queenscare-All Sites	3	8	27		
Saban-Beverly	5	26	11		
Saban-Hollywood	3	4	3	Saban	
Saban-Melrose	3	8	10	49	24
South Bay-Inglewood	6	2	14		
South Bay-Carson	0	0	2		
South Bay-Gardena	0	2	4	South Bay	
South Bay-Redondo	2	5	4	17	24
South Central-Central	40	0	64		
South Central-HP	8	0	17	South Central	
South Central-Jefferson	0	0	0	48	81
St. John's-Magnolia	7	0	28		
St. John's-Williams	23	0	76		
St. John's-Compton	8	0	8		
St. John's-East Compton	0	0	3		
St. John's-Dominguez	0	0	0		
St. John's-Hyde Park	2	0	4	St. John's	
St. John's-Lincoln	4	0	9	44	128
THE-Western	26	0	38		
THE-Lennox	3	0	3		
THE-La Brea	3	0	1	T.H.E.	
THE-Crenshaw	3	0	3	35	45
<b>Total</b>	<b>213</b>	<b>125</b>	<b>476</b>	<b>Total= 814</b>	

## 15. PREVENTION

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The Care Harbor free clinic was a unique opportunity to provide prevention and wellness education to help the most vulnerable in the community lead healthier lives. 30 agencies and organizations participated in the prevention and wellness areas of the event. Exhibits and counseling stations were available to all patients before and after they received medical, dental or vision services.

In addition to preventive dentistry, eye health, immunizations and screenings, prevention counseling and resources included caregiver support, disaster preparedness, reproductive health, chef cooking demonstrations with low cost, healthy recipes, environmental health, and other wellness topics. In addition, patients had access to counseling and education in social programs from housing rights to gambling support groups.

Exhibitors and counselors could swipe a QR symbol on patient wristbands with a smart phone or iPad, using a downloadable Care Harbor application. Anonymous patient data, recorded digitally at registration and retrievable within HIPAA guidelines, could be collected and correlated to track demographic, geographic, ethnic or other patient data — customizable to their information needs.

## 16. VALUE OF CARE

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Value of care does not include the value of event logistical or administrative functions, donated venue, volunteer hours, follow-up care, prevention education and resources, or many of the services provided, including biopsies, urinalyses, off-site lab analyses, and others where detailed data is not available. It includes only those services noted below. Conservative value of care estimates are mean regional costs of care.

**TOTAL VALUE OF CARE                    \$2,346,795**

**Medical Value of Care                    \$675,009**

Description	Unit Cost	Services	Total
Medical history, vitals & glucose	\$65.00	3,217	\$209,105.00
Primary care exam	\$155.00	542	\$84,010.00
Specialist exam	\$195.00	407	\$79,365.00
Women's health exam	\$290.00	192	\$55,680.00
Echocardiogram: tech & reading	\$245.00	69	\$16,905.00
Acupuncture	\$85.00	583	\$49,555.00
Chiropractic	\$70.00	143	\$10,010.00
Mammogram: tech & reading	\$115.00	110	\$12,650.00
Pap smear & lab	\$65.00	134	\$8,710.00
Flu vaccine & mist	\$22.00	600	\$13,200.00
TDap vaccine	\$67.00	550	\$36,850.00
Pneumonia vaccine	\$109.00	206	\$22,454.00
Shingles vaccine	\$190.00	50	\$9,500.00
HIV screening	\$65.00	191	\$12,415.00
STD screening: syphilis	\$71.00	260	\$18,460.00
STD screening: gonorrhea and chlamydia	\$139.00	260	\$36,140.00
			<b>\$675,009.00</b>



**Dental Value of Care****\$955,635**

Description	Unit Cost	Services	Total
Dental triage exam /evaluation (D0140)	\$120.00	1,865	\$223,800.00
Xray (bite wing) (D0272)	\$65.00	480	\$31,200.00
Perio/prophylaxis (D1110)	\$115.00	710	\$81,650.00
Amalgam one surface (D2140)	\$190.00	48	\$9,120.00
Amalgam two surfaces (D2150)	\$260.00	83	\$21,580.00
Amalgam ≥ three surfaces (D2160)	\$315.00	28	\$8,820.00
Composite one surface (D2391)	\$225.00	97	\$21,825.00
Composite two surfaces (D2392)	\$310.00	92	\$28,520.00
Composite ≥ three surfaces (D2393)	\$365.00	90	\$32,850.00
Extraction (D7140)	\$220.00	256	\$56,320.00
Surgical extraction (D7220)	\$390.00	180	\$70,200.00
Root canal (D3310)	\$1,300.00	10	\$13,000.00
Partial denture (D5213)	\$1,425.00	105	\$149,625.00
Crown	\$1,100.00	13	\$14,300.00
Denture repair	\$220.00	20	\$4,400.00
Fluoroscopic oral cancer screening	\$65.00	1,545	\$100,425.00
Fluoride varnish treatment (D1208)	\$55.00	1,600	\$88,000.00
			<b>\$955,635.00</b>

**Vision Value of Care****\$716,151**

Description	Unit Cost	Services	Total
Vision exams including refraction	\$152.00	1,238	\$188,176.00
Ophthalmologist exams	\$195.00	190	\$37,050.00
Prescription glasses & frames (SV & B)	\$335.00	1,215	\$407,025.00
Readers (est.)	\$3.50	400	\$1,400.00
Eye health exams (general clinic)	\$110.00	750	\$82,500.00
			<b>\$716,151.00</b>

## 17. COMMUNITY PARTNERS

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The 2015 Care Harbor / LA free clinic was made possible by the following partners and sponsors who provided resources, personnel, in-kind donations and funding.

### **Presenting Sponsor**

L.A. Care Health Plan

### **Platinum Community Partner**

S. Mark Taper Foundation

Tzu Chi Medical Foundation

### **Gold Community Partner**

Supervisor Mark Ridley-Thomas

UCLA Health System

University of Southern California

Southside Coalition of Community Health Centers

Annenberg Foundation

SalesForce

ZPaper

County of Los Angeles Public Health

Health Services Los Angeles County

VSP Vision Care

K-Mars Optical

### **Silver Community Partner**

Jules Stein Eye Institute

Cedars-Sinai Medical Center

Anthem Blue Cross

El Pollo Loco

Glidewell Laboratories

McCormick Ambulance Service

Marshall B. Ketchum University

Metro

AD+World Health

Pearson Dental

Henry Schein

Los Angeles Dental Society

QueensCare

Kaiser-Permanente

ineedCE.com

*Continues...*

### **Bronze Community Partner**

American Academy of Ophthalmology

Weingart Foundation

Oral ID

InfoTech Career College

EyeMed OneSight

LumaDent

Ultra Light Optics

RedMed

L.A. Dental Hygienists Society

The Shield Group

Dentsply

Crosstex International

Carestream

### **Supporters**

Henry Schein Cares Foundation

UCLA Pathology

Operation USA

Noel Kelsch, RDHAP

American Career College

Kerr Dental

McKesson Corporation

Medico

Patterson Environmental Services

Quantum Products

California Dental Hygienists' Assoc.

Ararat Pharmacy

Paradise Dental Technologies

University Eye Center, L.A.

Pacific Life Foundation

Hu-Friedy

Colgate-Palmolive

WhipMix

3M

Guru

Aquacut

Evolve Dental Technologies

GlaxoSmithKline

Premier Dental

GC America

Dr. Christina Varwig

Dr. William Phillips

Kristie Manage-Birney, RDHAP

Mary Delehanty, RDHAP

## 18. MEDIA COVERAGE

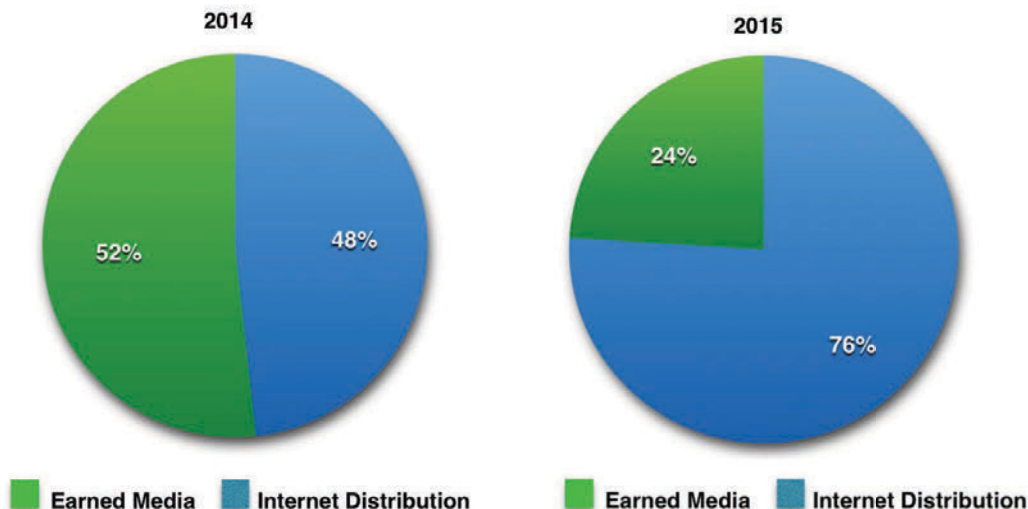
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While media impressions are not a meaningful metric of clinic performance, print and broadcast coverage of the Care Harbor event can have an indirect healthcare benefit. Coverage of the clinic heightens public awareness of the need for accessible medical, dental and vision care in the community. Publicizing the free clinic and the immense need that it serves helps to recruit community volunteers and provider organizations to support future events.

Edelman has provided media relations pro bono for all of the Care Harbor clinics. The results below are provided by them for the period from October 17 to November 2, 2015, the dates immediately surrounding the 2015 clinic.

Total media impressions	355,583.252
Earned media placements (local and national)	44
Estimated earned media impressions	171,652,468
Online distribution (via PR Newswire)	508 media outlets
Additional online media impressions	183,930,784

Print and broadcast media included both English and Spanish language outlets. The proportion of earned media to internet distribution changed from 2014 to 2015. It is expected that the 2016 clinic will shift again in favor of earned media, because of the importance of the healthcare issue in the election year.



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